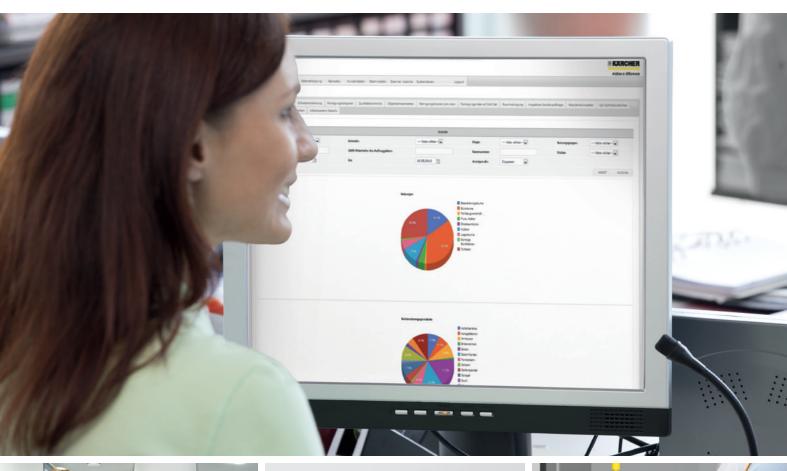
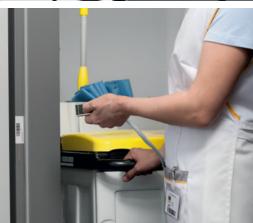


### makes a difference









# **PROGRAMMED TO SUCCEED:**

ECO!Manager - the software for facility management.

## Keep up to date: ECO!Manager.

For complex tasks and activities in the service sector, modern organisation is a key success factor. Building cleaning, security, facility management, caretaking services, machine management and maintenance services are dependent on the reliable and requirement-oriented acquisition, storage and processing of all relevant data.









ECO!Manager gives managers an overview of all facility management activities – any time, anywhere: current status queries relating to presence, cleaning activities, working hours, checks, damages, proof of the individual cleaning activities and machine inventory.

ECO!Manager supports contract cleaners and facility managers in municipalities, hospitals and retirement homes, schools and sports facilities, transport services, trade and industry, as well as supermarkets and the retail sector in general.

### Programmed to succeed: ECO!Manager.

Kärcher ECO!Manager software optimises all documentation and information processes in facility management: recording, managing and monitoring facilities, rooms, machines and services. Continuously, any time and anywhere. The application spectrum of ECO!Manager extends from facility manager tasks and facility management to customer complaint processing, and from working hours documentation to complete machine management and maintenance logging.



## Optimise facility management processes. ECO!Manager can do it – and much more.

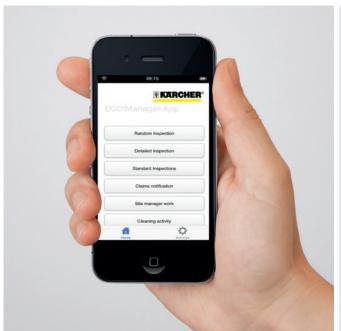
- Entry of relevant customer data.
- Reconciliation of estimates and real hourly rates.
- Working time registration.
- Detailed overview of past and upcoming room checks.
- Damage reports as an additional service for the customer. Automatic notification by e-mail to the facility management.
- Display of additional cleaning activities with precise details of duration and type of activity.
- Optimal machine management with identification of each machine, information on location and status, as well as repairs and material costs.
- Planning and reminder function for periodic activities.
- Generation of historic and current reports as Excel and/or PDF files.

- The autonomy and flexibility allow adjustment to any type of facility. Selection of the right module ensures databases contain relevant information.
- Consistent and multilingual source of information for better transparency and communication quality.
- Professional advice and support from the Kärcher ECO!Team:
  - Training sessions: individually and/or in groups.
  - Training seminars: on site and/or in the Kärcher Academy, Winnenden.
  - Webinars: on request at any place or time.



## Online overview: the ECO!Manager app.

The innovative web application for the real-time recording of all facility management activities in the facility. Paperless mobile documentation. The recorded data is available directly in the system and can be analysed immediately. The ECO!Manager app reduces time spent on manual processing, which leads to significantly shorter reaction times as well as time savings.





#### Be more competitive.

It has never been easier to record all relevant data on-site with minimal effort and to transfer this in real time to the system:

- Facility manager activities.
- Damage reports.
- Additional cleaning activities.
- Room cleaning.
- Push notifications.
- Task management.
- Photo functions for checks.

The ECO!Manager app is compatible with both iPhones and Android smartphones.

The app is available in 11 languages: Dutch, English, French, German, Greek, Italian, Polish, Portuguese, Russian, Spanish and Turkish.

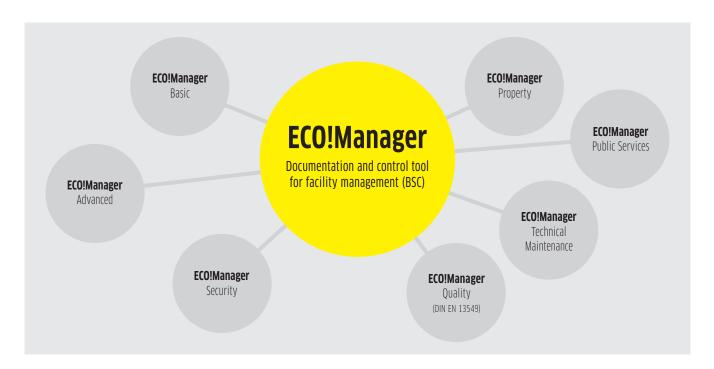
## Everything under control – a variety of inspection options.

ECO!Manager features different types of checks: from the standard check to standard-compliant QA checks. With a simple scan, it is possible to enter a complaint and react to it immediately. The inspection results can be documented and evaluated in the system. All the latest results are always available to every authorised user. This allows you to keep track of trends and make any improvements to cleaning where needed. This reduces reaction times considerably, which is reflected in increased customer satisfaction.

- Different types of QA inspections.
- All QA inspections at any time, anywhere.
- Relevant data recorded on-site.
- Automatic transfer of all acquired data.
- Photo functions for checks.
- Complete mobility.

## Always the right choice: with ECO!Manager modules.

The modular structure of the ECO!Manager software allows it to adapt perfectly to the structural needs of users, clients and areas of use. Specific modules corresponding to the typical task profile of every type of task are available for every activity area. Developed on the basis of Kärcher's decades of experience and the practical expertise of service providers in various areas.



#### 1 ECO!Manager Basic

- Building data: name, location, number of floors, area in m².
- Client data: name, e-mail address, phone number, etc.
- Employee data entry: name, staff number, phone number, etc.
- Facility manager activities.
- Detailed working times.
- Detailed special cleaning.
- Cleaning intervals: target/actual with cockpit display.
- Quotation management.
- Standard time registration: arrival and departure.
- OA checks standard.
- Complaint management standard.

#### 2 ECO!Manager Advanced

- All functions of the Basic module.
- Room allocation planning for cleaning staff.
- Damage reporting using barcodes.
- Display of cleaned and uncleaned rooms.
- Machine management: identification, current location, status, inspection dates, summary of service and repair costs.
- Messaging (push-up notifications).
- Graphical dashboard.
- Planning function for activities.

#### 3 ECO!Manager Security

- Route planning.
- Documentation using route waypoints (separate barcodes) or room barcodes:
  - Presence times
  - Route waypoint scan data (date, time and location)
  - Special events
- Display of incomplete routes.

#### 4 ECO!Manager Property

- Caretaker service.
- Activity definition and planning.
- Barcode chart printout.
- Recording completed tasks: time, place and person.
- Complaints.

#### 5 ECO!Manager Public Services

- Compatible with standard interfaces, such as payroll accounting software.
- Comprehensive project planning and monitoring: input, process, output.
- Automatic order dispatching to the responsible office.
- Go-ahead on the job site after order confirmation.

#### 6 ECO!Manager Technical Maintenance

- Creating and managing maintenance objects.
- Site documentation down to the room level.
- Maintenance activities: overview, planning, tasks, execution, history, current status.

#### 7 ECO!Manager Quality (DIN EN 13549)

- Standard-compliant QA inspections.
- Use groups, quality level, test areas, complaints.
- Internal and external checks.
- Web & app-based for place and time independence.
- On-site data acquisition using barcodes or app.
- Automatic data transfer.
- Documentation and evaluation.
- Messaging (push-up notifications).
- Graphical dashboard.

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