

KÄRCHER

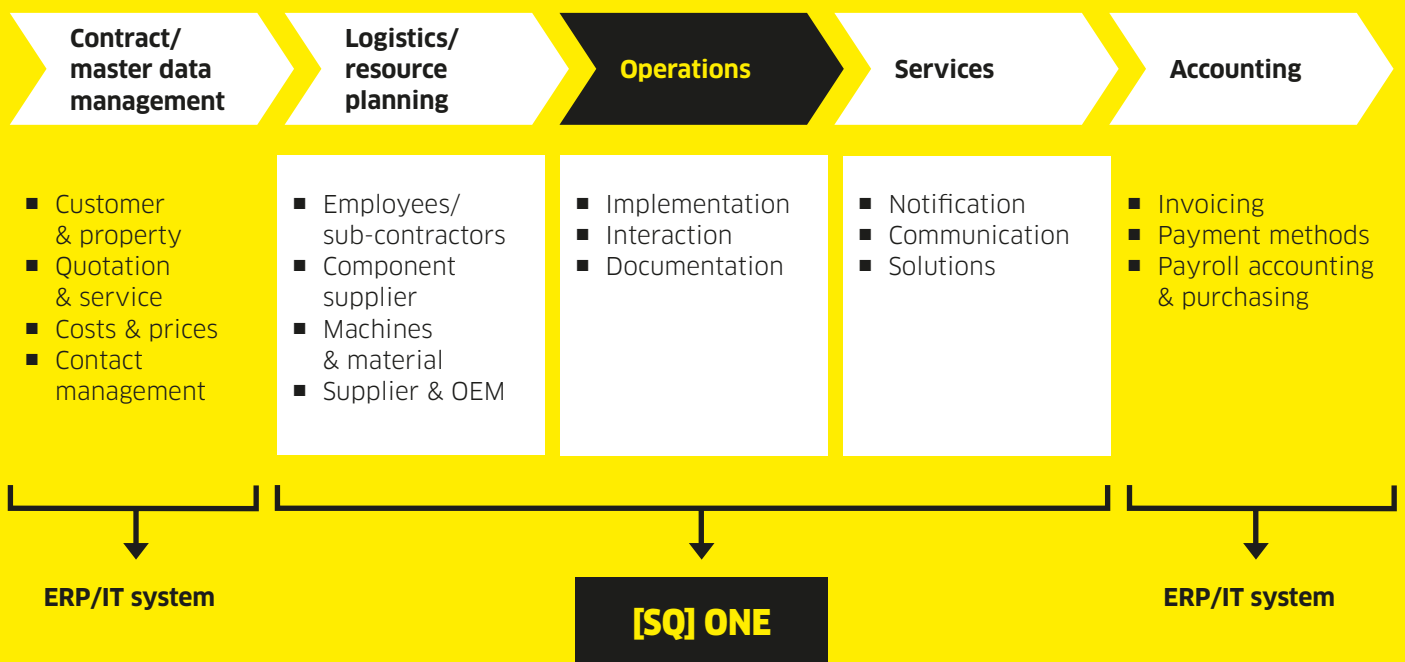


PROCESS OPTIMISATION WITH [SQ] ONE

Networked cleaning starts now. Simplify your process management across all locations with total flexibility.

[kaercher.com](https://www.kaercher.com)

PROCESS MANAGEMENT ACROSS MULTIPLE LOCATIONS



[SQ] ONE uses innovative technology to synchronise process management across multiple locations and optimises the entire value creation chain, particularly for cleaning companies.

What's more, [SQ] ONE's cloud-based evaluations of large volumes of data enable you to make your business model more effective and efficient by closing the gap between digital data and day-to-day operations.

Using the Field Service app and the [SQ] ONE platform, cost savings of up to 20 per cent can be realised.

With [SQ] ONE, you can organise your daily processes in an innovative way. Not only can you efficiently network individual work steps, tasks and team members, but you can also save money.

Thanks to innovative, cloud-based technologies and the digital evaluation of your data, [SQ] ONE optimises your shift and deployment planning, your quality control and communications within the company and with your customers – all in an instant! Close the gap between your digital data and day-to-day operations for long-term success.

The platform behind [SQ] ONE makes it possible to edit service schedules, allocate tasks or process feedback simply from the office via a web-based browser service. With the [SQ] ONE Field Service app to hand, your employees will be able to work through their daily to-do lists transparently and send instant feedback or record deviations and customer requests straight away. The data gathered this way contributes to permanent, measurable progress. This way, you have the fundamental procedures for service delivery in one central location, where all the relevant information is collated.

[SQ] ONE is split into four key functional areas:

SERVICE MANAGER

DIRECT COMMUNICATION

- Service schedule and dynamic shift planning
- Location-specific time and service records
- Messaging service with multilingual features
- Material procurement and machine management
- Quality management and check management distribution
- Inspection management

FIELD SERVICE

A NETWORK FOR EVERYONE

- Employee onboarding
- Location-specific time and service records
- Mobile cleaning schedule and shift management
- Problem management and photo documentation
- Multilingual interface and real-time translation

ADMINISTRATION

FAST DATA TRANSFER

- Employee registration
- Contact and client management
- System management
- Time logging
- Data import and export

QUALITY ASSURANCE

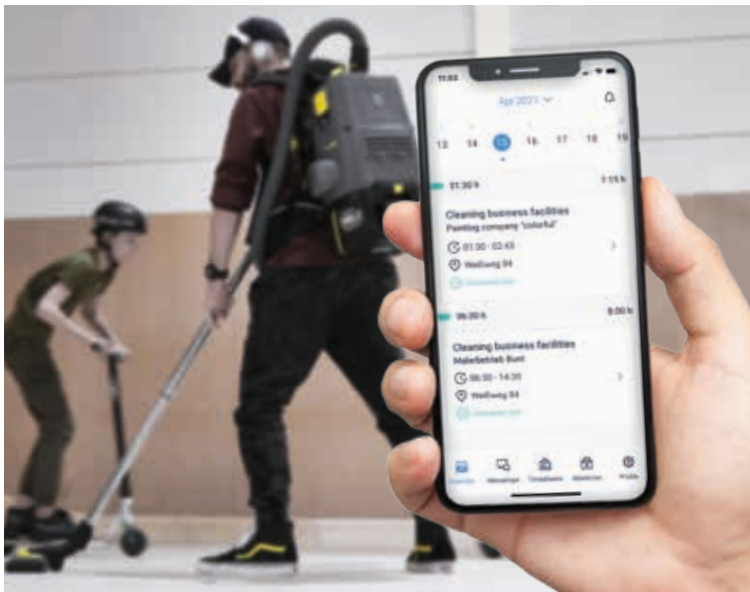
UPHOLDING STANDARDS

- Ticket management
- Room-specific and task-specific quality checks
- Quality assessment at employee level
- Complaint management
- Service evaluation and feedback

GO MORE SIMPLE. GO EVEN FASTER. GO DIGITAL NOW.

Enter the world of networked cleaning today. What are you waiting for? With [SQ] ONE, your communications are up to 10 times faster, your costs are 20 per cent lower and you save up to 30 per cent of your time invested.

Simplify communication with your clients and keep a clear overview. Share real-time data on performance and quality. Provide a suitable level of transparency for your customers - everything is digital and accessible at all times.



All in the palm of your hand

The [SQ] ONE app enables direct communication channels with your staff:

- Mobile cleaning schedules or integrated time recording actively assist your employees in their daily tasks
- Make your shift planning more dynamic and share changes in a matter of seconds
- Integrated messaging service with real-time translations available in multiple languages



Quality and performance working in harmony

Satisfied customers and motivated employees thanks to [SQ] ONE:

- Cloud-based data capture ensures quality and performance levels are always rising
- Complete transparency and efficient solutions through integrated complaint management
- Simplified execution of tasks and services through tracking options and evaluation metrics



Save time and money

[SQ] ONE helps you to complete your daily tasks quickly and efficiently. This opens up new avenues for optimised teamwork:

- Fill incomplete shift schedules and track working hours completed
- Simple organisation of your logistics and complaint management
- From anywhere, from every end device - always digital and easily accessible

KÄRCHER

makes a difference

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