

KÄRCHER

makes a difference

A HEALTHY PARTNERSHIP

Delivering next-level service to help the organisation meet and exceed rigorous cleanliness standards

› CHALLENGE

With several large facilities to keep clean, the trust needed to keep up with the heavy demands of busy hospitals and meet and exceed the National Standards of Healthcare Cleanliness. Having chosen Kärcher to deliver the right levels of cleaning and disinfection, the trust also needed to be sure that the partnership could adhere to safe cleaning frequencies.

› SOLUTION

With many machines in use at any one time, it was deemed critical to ensure a robust preventative service programme, which means the machines are regularly serviced and maintained. Alongside this, comprehensive training was needed to mitigate user error and get the best from the fleet. To answer this need, a Kärcher engineer is based on site three days of week to deliver ongoing maintenance and training and, vitally, to be on hand to immediately address any issues. Kärcher is also in the process of installing a spare parts cabinet on site so the 99% first time fix rate is even further improved due to parts being on hand.

› RESULTS

99% First Time Fix Rate

16 years' successful partnerships

16,000+ machines deployed

