

# SERVICE SCHEDULE FOR AUTONOMY SERVICES FOR MID-SIZED ROBOTIC SCRUBBERS

This Service Schedule for Autonomy Services for Robotic Scrubbers (each as defined below) supplements and is incorporated into the Services Agreement between Brain and the End User (the “SA”), and applies to the End User’s use of Autonomy Services associated with Robotic Scrubbers. All capitalized terms used herein and not otherwise defined herein shall have the respective meanings given to them in the SA, which the End User acknowledges remains in full force and effect.

## 1. Autonomy Services

As used in this Service Schedule, a “**Robotic Scrubber**” is a Robot that has a scrub deck of twenty six (26) inches and is designed for hard floor cleaning by injecting water, scrubbing, and lifting the residue off the floor. During the initial period specified in the respective Service Document, executed between the End User and Kärcher, or the End User distributor authorized by Kärcher, for a Robotic Scrubber, the End User will be provided the following Services with respect to that Robotic Scrubber (the “**Autonomy Services**”):

- 1.1 Autonomy Features. With the autonomous navigation and other features of the Software (collectively, the “**Autonomy Features**”) enabled for the Robotic Scrubber, the Robotic Scrubber can clean along routes that the End User pre-configures. The End User is solely responsible for the design of all pre-configured routes. Without the Autonomy Features enabled, the Robotic Scrubber will not be able to operate autonomously.
- 1.2 Support Services. Kärcher will provide first level service on the End User’s Robotic Scrubber. Brain, if necessary, will provide the End User the following “**Support Services**,” as applicable: (a) cloud-connectivity for remote diagnosis of problems and support relating to the Autonomy Features; (b) Software updates for safety-critical or new software features; and (c) summary data on the usage and operation of each Robotic Scrubber. During operation, if access to cellular data is not available for a Robotic Scrubber, Brain may not be able to provide that Robotic Scrubber the applicable Support Services described in this Section 1.2. Furthermore, to the extent Brain provides text communication to support Autonomy Services, the End User must provide a cellular phone with cellular service to receive such text communication.

## 2. Use of the Software and Autonomy Features by the End User

The End User must comply with the additional Restrictions on Use established below that apply to all Robotic Scrubbers:

- 2.1 Approved Uses. The Autonomy Features allow the Robotic Scrubber to learn actions performed by an operator and later autonomously perform similar actions based on that learning. Notwithstanding the Restrictions on Use in this Section 2, the End User and its Permittees, shall only use the Robotic Scrubber and Autonomy Services to clean indoor areas and surfaces reasonably cleaned by a manual scrubber of comparable build and design to the base scrubbing unit of the Robotic Scrubber in “**Approved Environments**”. Specifically, these Approved Environments are defined as physical spaces that are monitored and designated for cleaning using industry standard practices for machinery and wet floors, including caution signage and barriers, and while a Robotic Scrubber is in autonomous mode, all drops, stairs, escalators, moving platforms, or cliffs near to the Robotic Scrubber during its operation must be guarded by a physical barrier. The End User and its Permittees shall use the Autonomy Services only in accordance with the Robotic Scrubber’s Instructions. The End User will be responsible for

operating, and instructing all operators of, the Robotic Scrubber how to use the Robotic Scrubber and Autonomy Services in accordance with the Instructions.

- 2.2 Training. Kärcher shall provide training to the End User for the operation and use of the Scrubber and associated Autonomy Services. This training includes operation subject to the Restrictions on Use described in this Section 2. After the End User has completed the training for the Scrubber, the End User will be responsible for instructing all operators of the Scrubber how to use the Scrubber and Autonomy Services in accordance with the training. Kärcher reserves the right to charge for additional on-site training requests.
- 2.3 Healthcare Supplement. Any usage of a Robotic Scrubber and Autonomy Services in a Healthcare Facility is governed by the additional terms and conditions in the SSA Healthcare Supplement available at <https://www.braincorp.com/sa-healthcare-supplement/>. For clarity, a “**Healthcare Facility**” is any facility, or portion thereof, providing clinical medical services related to an individual’s health, including diagnosis and treatment of physical disease, illness, injury, or impairment.
- 2.4 Proper Maintenance and Inspections. The End User, as well as its Permittees, shall only use the Software and the Autonomy Features so long as the Robotic Scrubber is maintained and operated in accordance with the Robotic Scrubber’s Instructions. This maintenance and operation shall include, but not be limited to (a) inspection of the Robotic Scrubber prior to operation to ensure, among other things, (i) tanks, hoses, brushes/pads, and vacuum motor fan inlet screen are checked and cleaned, (ii) the batteries are fully charged, (iv) the debris catch tray in the recovery tank is empty and clean, (v) the lidar and sensor lenses are clean, (vi) squeegees are properly positioned and cleaned, liquids are filled, and (vii) there is no obvious damage to the Robotic Scrubber and (b) maintenance and routine service at least in accordance with industry standards for manual scrubbers. All Robotic Scrubbers are to be stored in a reasonably secure location away from public access.
- 2.5 Conduct Restrictions. The End User, as well as its Permittees, shall not engage in any of the following conduct or activities: (a) operating a Robotic Scrubber in any manner that constitutes a prohibited use under the Robotic Scrubber’s Instructions; (b) intentionally tampering with, modifying, or damaging the Robotic Scrubber or any hardware or sensors containing or associated with the Software or the Autonomy Services; (c) installing or modifying, or attempting to install or modify, any software other than the Software on the Robotic Scrubber (except solely as otherwise permitted pursuant to any open source licenses, if any, provided to the End User by Brain, in connection with the Software licensed hereunder); (d) installing or attempting to install the Software on any hardware or device other than the Robotic Scrubber; (e) using the Software or the Autonomy Services to conduct any operation of the Robotic Scrubber beyond routine cleaning functions within an Approved Environment; or (f) attempting to deliberately damage or undermine the legitimate operation of the Autonomy Services or the Software. The Robotic Scrubbers, Software, and Autonomy Services are not designed or intended for use in environments where any failure of the Robotic Scrubbers, Software, and Autonomy Services would reasonably likely lead directly to death, personal injury, or severe physical or property damage.