| **Lieferant / Supplier**  **Str. / Street  PLZ Stadt / ZIP Town:** | | |  | | | Ihre Kärcher-Lieferantennummer  Your Kärcher ID-Number | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **An / to Alfred Kärcher SE & Co. KG (Empfänger siehe unser Anschreiben / Recipient address see our letter)** | | | | | | **KÄRCHER-Nr intern / internal** | | |  |
| Stellungnahme an  Statement to | **Abt. / Dept.** |  | | **Tel:** |  | | **Fax:** |  | |
| **Name** |  | | **Email:** |  | | | | |

| **4D Report** | **Unsere Beanst-Nr/Our Complaint-No** |  |
| --- | --- | --- |
| Teilenummer / Partnumber |  |
| Benennung / Part Name |  |
| Zeichnungsdatum / Release Date |  |

| **Problemlösungs/ Problem Solving Team - Members:** | **Abteilung / Department** | **Kontakt / Contact** |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

| **1. Problembeschreibung / Problem Description** |
| --- |
|  |
|
|

| **2. Sofortmaßnahmen / Containment Action(s**) (Stop production, stock separation, ...) | Responsible & Date |
| --- | --- |
|  |  |
| **3. Hauptursache(n) / Root Cause(s)** | Responsible & Date |
|  |  |
| **4. Abstellmaßnahmen / Permanent corrective Actions** | Responsible & Date |
|  |  |

| Teile i. O. materials ok |  | Stk qty | Teile n. i. O. Materials nok |  | Stk qty | davon Nacharbeit to be reworked |  | Stk qty | davon Ausschuss scrap |  | Stk qty |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |

| Änderung in der FMEA erforderlich? FMEA modifications needed ? | Ja / Yes ☐ | Nein / no ☐ | Änderung in der Zeichnung erforderlich? Drawing modifications needed | Ja / Yes ☐ | Nein / no ☐ |
| --- | --- | --- | --- | --- | --- |
| Änderung im Kontrollplan erforderlich? Check plan modifications needed? | Ja / Yes ☐ | Nein /no ☐ | Sind auch andere Produkte betroffen? Could other products be affected? | Ja / Yes ☐ | Nein / no ☐ |