

KÄRCHER

makes a difference



**YOU MANAGE YOUR BUSINESS.
WE PROVIDE THE SUPPORT.**

PROFESSIONAL | KÄRCHER SERVICES

SUCCESS REQUIRES DETERMINATION. AND A RELIABLE PARTNER.

In today's complex world it is hard to achieve your goals alone. Partnership is more than ever the key to success. Trust in the capabilities of others, the quality of equipment and its professional use. And the secure feeling of being looked after by a partner with whom goals can be achieved more quickly and safely. Kärcher makes a difference.



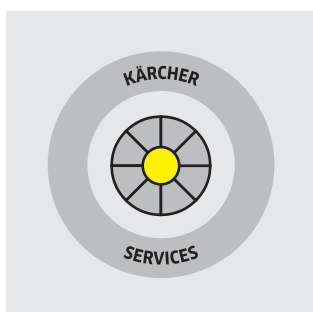


ACHIEVING MORE TOGETHER.

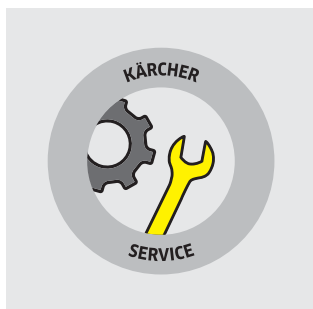


Things can be much easier when one combines one's talents. It is far easier to achieve success by pursuing goals together, complementing one another and learn-

ing from one another. You could call it the principle of progress. We call it Kärcher Services. A promise of partnership. From professionals for professionals.

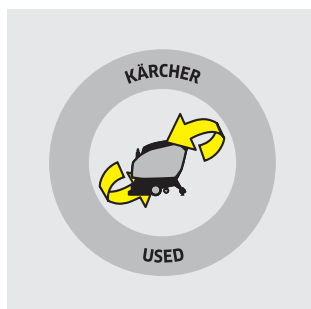


Kärcher Services:



Kärcher Service Customer service

Service means trust. At all times. Services you really need. Fast reaction for maximum availability. Maximum value retention and compliance with all statutory requirements.



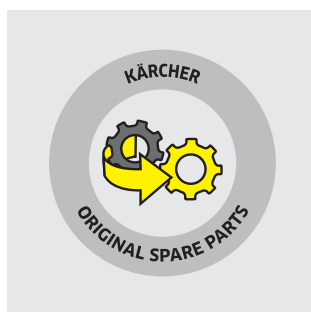
Kärcher Used machines

If used is what you need. Starting up? Or simply want to save costs? We have the right used machine for you. Used, generally reconditioned, good and affordable. Offers are constantly changing. Ask us.



Kärcher Rent

Precisely the right machine you need. Rent instead of buying. And get more: know-how and the Kärcher Full Service package.



Kärcher Original Spare Parts

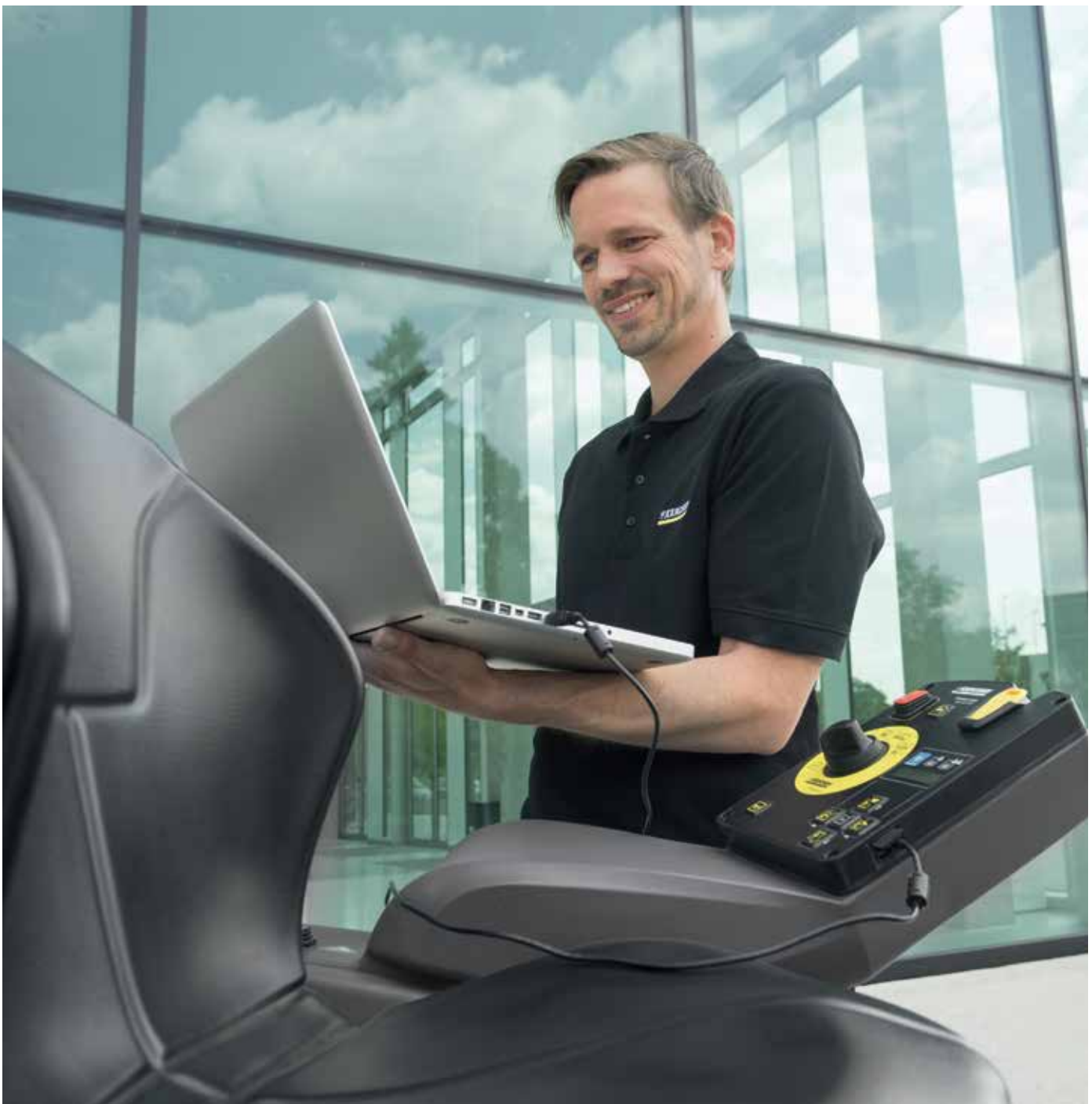
Ensure optimum value retention and maximum availability for your machine using our original spare parts with Kärcher quality. This also guarantees that your machines are easy to use and perform well.



Kärcher Maintain Service packages

Every service package is precisely tailored to suit specific needs. The range of services includes inspections as part of prescribed safety tests, timely servicing and flat-rate full service.

KÄRCHER SERVICE: WE PROVIDE THE SECURITY.



For us, being close to our customers means local presence. Worldwide. Wherever you need us. You can rely on us to deal with faults or acute application problems immediately. Anytime. Every day.

Security means being there for others. It is not measured by goodwill, but by actually being there. Always ready to assist with a full range of services. This should be your goal. It is certainly ours. Because we see ourselves as a system provider that offers a wide range of products and services.

We are ready

We are there when you need us. At your company. Wherever you are. Whenever you need us.

We plan for you

Short routes are fast routes. We work to a tight service schedule. Unless there is an emergency. We arrange an appointment with you to save us both time and costs.

We come to you

You need your machines, which is why we carry out servicing on site, as far as technically possible.

We deliver quickly

Maximum availability and fast delivery are the pillars of our spare parts service.



Do you work with professional cleaning machines? Then you have to count on your entire machine fleet being ready for operation at any time with no limitations.

For this, you need a partner who has more to offer than just machines: reliable cleaning machines and cleaning agents, advanced technologies, expert advice and training. Accompanied by a range of services that leaves nothing to be desired. With operative service on-site, quick and reliable. With all required tools, spare parts and wear parts. With optimally tailored packages for inspection, maintenance and full service. In sum: Kärcher Service. A service that gives you peace of mind. We promise!

Our service - something special

- Over 100 of our own engineers with fully equipped service vehicles
- 600 service partners in India
- 32,000 service agreements made every year
- Around 250 training days every year
- Servicing of more than 1900 different machine variants
- Over 2800 active service agreements
- 98% of all spare parts are available within 24 hours



For us, being close to our customers means that we will quickly come to your assistance if something happens – across India, no matter when or where.

Immediately in the event of malfunctions or acute application problems, or on the agreed date for recurrent service tasks. Our service team's extremely short response time minimises any downtime. We achieve this through our closely linked service network with almost 700 contact points – at least one of which will be located near you.

**Kärcher service engineers:
customer service**

- More than 100 of our own service engineers across India with service vehicles boasting an extensive range of equipment
- Absolute specialists in cleaning machine technology
- Qualified electricians for defined tasks
- Regular participation in training sessions ensures up-to-date specialist knowledge
- Spare parts supply overnight directly to the vehicle

**Kärcher service partners:
a first-class alternative**

- Always near you with around 600 authorised service partners with over 1000 trained engineers
- Strict selection criteria based on a certification system
- Tested equipment and training
- Knowledge is kept up to date by prescribed participation in training sessions on a regular basis
- Expert contact partners for technical and sales issues



KÄRCHER RENT: WE PROVIDE THE FLEXIBILITY.



Rental machines enable you to always use the machine best suited to a particular task. And only as long as it is needed.



Kärcher Rent ensures optimum functionality, safety and availability. Whether a short or longer-term additional contract, in the event of machine failure, temporary contracts or extensive practical tests. With a inclusive Kärcher Full Service package, you have full control over the costs and always have the best machines with a performance guarantee.

Cost control

You only pay the monthly rent for the machine, full service included. No unforeseeable costs, no unpleasant surprises.

Maximum availability

Kärcher Rent means that you always have a reliable machine.

Time for core business

Administration costs are often underestimated. Kärcher Rent keeps administration costs to a minimum from when the contract is signed up to delivery and through regular servicing.



FULL SERVICE RENT	
FINANCING	KÄRCHER FULL SERVICE
WITHOUT INVESTMENT	MAXIMUM AVAILABILITY
LOW MONTHLY RATES	FLEXIBLE SERVICE
OPTIMUM VALUE RETENTION	MAXIMUM SECURITY

KÄRCHER MAINTAIN: WE PROVIDE THE AVAILABILITY.



Every service package is precisely tailored to suit specific needs. Our services include inspections, timely maintenance and flat-rate full service.

The benefits of regular servicing go way beyond mandatory safety tests. Functional reliability and availability are important factors for the unrestricted performance of contracts. Professional services, servicing and repairs together form the basis for the level of safety needed by modern cleaning service providers.

Kärcher Inspect

The Kärcher Inspect service package includes regular inspections and statutory safety checks, with an inspection tag showing the condition of the machine.

Kärcher Maintain

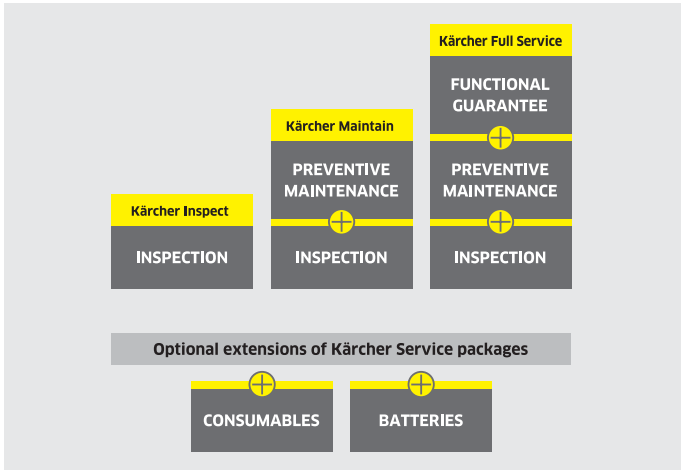
The Kärcher Maintain service package includes the Inspect package plus the precautionary replacement of defined wearing parts as part of regular maintenance.

Kärcher Full Service

Kärcher Full Service covers all services required to ensure safe, economical and reliable machine operation.



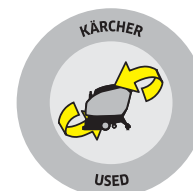
Service that goes further
In addition to each service package, additional services can include battery maintenance or the delivery of consumables.



KÄRCHER USED: WE PROVIDE YOU WITH DIFFERENT OPTIONS.



Kärcher Used Equipment GmbH is a Kärcher subsidiary that specialises in the professional, cost-oriented conditioning and sale of used machines.



A refurbished machine from Kärcher Used Equipment is an original Kärcher through and through. All machines, whether second quality, leasing returns or demonstrators, are tested and repaired by qualified and experienced experts in the used machine centre. Guaranteed exclusively with original Kärcher spare parts and strictly according to manufacturer standards.

History with a great future

Kärcher Used Equipment knows the history of every machine available. All used machines comply with the statutory regulations.

Purchase, Leasing, Rental, Full Service

The same level of service you receive when purchasing a new machine can also be expected when buying a used machine: individual personal advice and a tailor-made offer.

Service without a difference

As a purchaser of a used machine, you can profit from a global Kärcher service with all the benefits it has to offer – just like with a new machine.



KÄRCHER ORIGINAL SPARE PARTS: SO YOUR MACHINE RETAINS ITS VALUE.



Kärcher original spare parts are the logical continuation of your decision. They ensure value retention and a consistent cleaning performance at Kärcher level.

The question of whether or not to use original spare parts is as old as the price issue. As a result of our wide range of vertical manufacture, the large majority of our spare parts are produced in-house. This guarantees uncompromising Kärcher quality and ensures maximum availability of your machine.

Always a perfect fit

We guarantee that spare parts are always true to size, a perfect fit and effortless to install. It is equally important for us to design wear parts in the design phase in such a way that they can be used for repairs. Typical examples are the sleeve and excess pressure limiter on high-pressure cleaners, which you can replace individually if they are worn, without having to change the entire cylinder head at once. This means that not only are our original spare parts a perfect fit, your repair costs are ideal too.

Reliable is efficient

Kärcher original spare parts guarantee ideal effectiveness as a result of precision, for example with twist spacings on heating coils and sustainable compliance with environmental standards in operations. A vacuum cleaner can cause major problems too if it fails to comply with its dust class because of a faulty filter.

Kärcher availability for a long time

Like you, we assume that a Kärcher machine will last for a very long time. Accordingly, we keep our original spare parts in stock for an extremely long time. Much longer than required by law. This way, you can be certain that any spare part you require will be available for many years. And that it can be acquired quickly and easily.

Kärcher quality forever

As a result of our wide range of vertical manufacture, the large majority of our spare parts are produced in-house. This guarantees uncompromising Kärcher quality and ensures maximum availability of your machine.



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