



WARRANTY CONDITIONS – PROFESSIONAL RANGE

Kärcher machines are warranty against manufacturing defects for the period of 12-month from the date of purchase.

Register online within 7 days of purchase at <https://www.kaercher.com/my/services/support/warranty-registration/professional-machines.html> . Otherwise warranty will be void.

When a making a warranty claim, please provide your purchase receipt long with the online warranty registration print out.

The above warranty period commences from the original date of purchase. The warranty does not cover any reimbursement arising from transportation charges. This warranty is non-transferable and applies to Kärcher products sold in Malaysia.

Consumable items such as filters, brushes, hoses, o-rings, batteries, cloth sets, accessories and other normal wear and tear parts are excluded from this warranty.

This warranty does not cover any:-

- Improper installation, transportation handling, improper storage, accidental damage and power supply fluctuation on customer's site.
- Faults caused by negligence or misuse.
- Act of God.
- Usage of non-approved chemicals or cleaning agents, engine oil and/or pump lubricant.
- Operating and handling that does not comply within the user manual.
- Lack of maintenance.
- Use of unsuitable power supply, fuel and inadequate water supply.
- Use of undersize extension wire or extension wire length longer than 20 meter.
- Unauthorized repair or modification on the machine.
- Serial number appearing on the product has being altered, defaced or removed.
- Modification and use of non original Kärcher part.