

## Kärcher Home & Garden Warranty

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Kärcher Pty Ltd ("Kärcher") of 385 Ferntree Gully Rd, Mount Waverley, VIC 3149 Tel: 1800 675 714, provides the following warranty in relation to the Kärcher Home & Garden range ("Product")

For safety and use instructions, please refer to the user guide enclosed with this Product or our website at [www.Kärcher.com.au](http://www.Kärcher.com.au)

### WARRANTY

Kärcher warrants that, subject to the exclusions and limitations below, the product will be free from defects in material and workmanship for the duration of the warranty period from the date of purchase.

#### 2yr Warranty

- K2 & K3 "Air cooled" High Pressure Cleaners (see table 1 below for clarification) Sold before 01 April 2018
- Domestic G Series petrol engine driven high pressure cleaners
- Vacuums, Steamers and Push sweepers
- Accessories

#### 5yr Warranty

- K3, K4, K5, K6, K7 WCW High Pressure Cleaners. Sold before 01 April 2018

**Pressure washers purchased after 01 April 2018 have increased warranty durations and when registered online are eligible for 2 year extension**

**Proof of purchase and warranty registration must be provided by customer to claim warranty**

#### 3yr Warranty plus 2 year extension

- K2 & K3 High Pressure Cleaners (see table 2 below for clarification) Sold after 01 April 2018

#### 5yr Warranty plus 2 year extension

- K4, K5, K6, K7 WCW High Pressure Cleaners. Sold after 01 April 2018

**Home and Garden units used in Commercial applications have a 3 month warranty. Kärcher deems units purchased under a business name or with a business credit card as commercial use.**

If a defect appears in the product before the end of the warranty period and Kärcher finds the Product to be defective in materials or workmanship, Kärcher will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge, or
- (b) arrange the Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge.

Kärcher reserves the right to replace defective parts of the Product with parts or components of similar quality, grade and composition where an identical part or component is not available. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

### Warranty Claims

- (a) If a fault covered by the warranty occurs, the purchaser must first contact Kärcher or an authorised Kärcher distributor
- (b) Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
- (c) This warranty is limited to defects in the materials or workmanship in the product and does not cover expendable parts or the replacement of parts due to fair wear and tear.

### Exclusions

The warranty will not apply where:

- (a) the Product has been modified, repaired or serviced by someone other than Kärcher or an authorised repairer.
- (b) Kärcher cannot establish any fault in the product after testing

- (c) the Product has been used other than for the purpose for which it was designed
- (d) the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar
- (e) the purchaser has used or fitted non-genuine or non-approved parts and accessories
- (f) the Product defect has arisen due to abuse, misuse, neglect or accident
- (g) the Product defect has arisen due to the purchaser's failure to properly maintain or use the Product
- (h) the damage to, or failure of, the Product has resulted from low or high voltage, the use of an incorrectly sized extension lead or a coiled electrical extension lead
- (i) the damage has been caused by impurities in the water supply to the product and/or debris contaminating the pump and motor
- (j) the damage has been caused by the use of chemicals and detergents not approved by Kärcher

Table 1, unit purchased before 01 April 2018

Unit	Article number	H&G	Commercial	
K2 Basic plus	1.602-112.0	2 years	3 months	
K2 Basic + Car	1.602-121.0	2 years	3 months	
K2 Compact Home	1.602-111.0	2 years	3 months	
K2	1.602-221.0	2 years	3 months	
K2 Plus	1.602-220.0	2 years	3 months	
K2 Plus Home	1.602-222.0	2 years	3 months	
K2 Home Telescopic	1.602-223.0	2 years	3 months	
K2 Full Control	1.673-410.0	2 years	3 months	
K3 Full Control Deck	1.602-610.0	2 years	3 months	
K3 Full Control home	1.602-609.0	2 years	3 months	
K3 Home	1.601-827.0	2 years	3 months	
K3 Deck	1.601-829.0	2 years	3 months	
K3 Premium Full control	1.602-660.0	2 years	3 months	Check article number!!
K3.800 Eco	1.180-183.0	5 years	3 months	
K3 Compact	1.637-308.0	5 years	3 months	
K3 Premium Home	1.603-185.0	5 years	3 months	Check article number!!
K3.200	1.637-307.0	5 years	3 months	
K4 Premium Car (old style)	1.180-615.0	5 years	3 months	
K4 Premium Full control	1.324-107.0	5 years	3 months	
K4 Premium Full control Home	1.324-108.0	5 years	3 months	
K5 Car (old style)	1.180-645.0	5 years	3 months	
K5 Deck and Car (old style)	1.180-704.0	5 years	3 months	
K5 Premium Deluxe (old style)	1.181-329.0	5 years	3 months	
K5 Premium Full control Home	1.324-611.0	5 years	3 months	
K5 Premium Full Control Car & Home	1.324-608.0	5 years	3 months	
K6.200	1.446-002.0	5 years	3 months	
K6 Premium Deluxe	1.167-603.0	5 years	3 months	
K7 Premium Full Control	1.317-135.0	5 years	3 months	

Table 2, units purchase after 01 April 2018

Unit	Article number	H&G	Extended	Commercial	
K2 Basic plus	1.602-112.0	3 years	5 years	3 months	
K2 Basic + Car	1.602-121.0	3 years	5 years	3 months	
K2 Compact Home	1.602-111.0	3 years	5 years	3 months	
K2	1.602-221.0	3 years	5 years	3 months	
K2 Plus	1.602-220.0	3 years	5 years	3 months	
K2 Plus Home	1.602-222.0	3 years	5 years	3 months	
K2 Home Telescopic	1.602-223.0	3 years	5 years	3 months	
K2 Full Control	1.673-410.0	3 years	5 years	3 months	
K3 Full Control Deck	1.602-610.0	3 years	5 years	3 months	
K3 Full Control home	1.602-609.0	3 years	5 years	3 months	
K3 Home	1.601-827.0	3 years	5 years	3 months	
K3 Deck	1.601-829.0	3 years	5 years	3 months	
K3 Premium Full control	1.602-660.0	3 years	5 years	3 months	Check article number!!
K3 AU	1.601-839.0	3 years	5 years	3 months	
K3.800 Eco	1.180-183.0	5 years	NA	3 months	
K3 Compact	1.637-308.0	5 years	NA	3 months	
K3 Premium Home	1.603-185.0	5 years	NA	3 months	Check article number!!
K3.200	1.637-307.0	5 years	NA	3 months	
K4 Premium Car (old style)	1.180-615.0	5 years	7 years	3 months	
K4 Premium Full control	1.324-107.0	5 years	7 years	3 months	
K4 Premium Full control Home	1.324-108.0	5 years	7 years	3 months	
K5 Car (old style)	1.180-645.0	5 years	7 years	3 months	
K5 Deck and Car (old style)	1.180-704.0	5 years	7 years	3 months	
K5 Premium Deluxe (old style)	1.181-329.0	5 years	7 years	3 months	
K5 Premium Full control Home	1.324-611.0	5 years	7 years	3 months	
K5 Premium Full Control Car & Home	1.324-638.0	5 years	7 years	3 months	
K6.200	1.446-002.0	5 years	7 years	3 months	
K6 Premium Deluxe	1.167-603.0	5 years	7 years	3 months	
K7 Premium Full Control	1.317-135.0	5 years	7 years	3 months	

April 2018